

# Reducing running costs by increasing operational visibility and aligning financial, operational and administrative workflows



With a large fleet of over 700 utility vehicles across all of South Africa, we needed software that would empower us to optimise our Cartrack mobile workforce fleet and digitalise our administrative processes. So we built MiFleet.

**-22%**

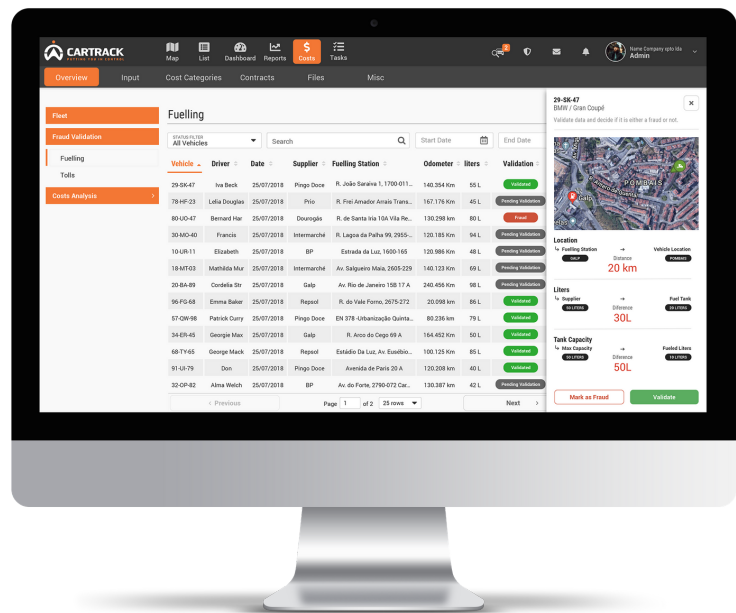
Fuel per job

**+20%**

Total jobs completed

**-5%**

Total KMs travelled



## The challenge

We suffered from high vehicle running costs but lacked the visibility and analytics to pinpoint our inefficiencies sustainably. We tried doing this with spreadsheets, but they didn't give us the insight we needed, drained our administrative resources and with everyone on their own spreadsheets, gaps and inconsistencies started to form.

## Tackling high fuel costs

MiFleet helped us cut fuel costs and increase operational efficiency in 3 key ways:

- 1 Fuel card fraud**  
This is instantly picked up by the system, and we experienced 100% accuracy of potential fraud alerts.
- 2 Inefficient routes**  
Drivers with relatively high costs per job were identified as deviating off route and taking excessive breaks.
- 3 Fuel drainage**  
Fuel siphoning was suspected in vehicles with high costs per km and detected using LiveVision cameras and inspections.

## MiFleet revolutionised the way we understand our business

With a single truly centralised system, we got a clear overview of our entire operation with contextualised metrics which provided actionable insights. MiFleet transformed the way we work. Our time spent on admin was cut and we were more organised. Scheduled reports and everything in one place streamlined our workflows across all departments.

## Reduced vehicle downtime and extended longevity

With our operational data automatically integrated into MiFleet, building a service history of our vehicles was easy. MiFleet merged our maintenance costs with our vehicle usage reports which allowed us to identify and understand problems with our vehicles. We can now predict our maintenance cycles and get alerts when a vehicle requires maintenance, which has led to reduced downtime and extended lifecycles.

## Real-time administrative alerts

Keeping track of all of our contracts, financial obligations, fines etc. is effortless, it is all in MiFleet. We get automated reminders of any upcoming expirations or payment dates so we never forget and no longer suffer from fines for late payments or unexpected vehicle downtime from out of date paperwork.

## A smooth and fast transition

It was an easy switch. Onboarding staff was simple and we were able to personalise and configure MiFleet to suit our business needs. CSV imports/exports and API integrations make data migration hassle-free.

## Actionable intelligence streamlined our daily and weekly processes

Automated fuel fraud reports are sent each morning and checked immediately to ensure all fuel fraud is acknowledged and dealt with. We no longer need to enter fuel cost data manually, the data is directly integrated from our banking reports. We look at our cost per km and cost per trip reports weekly and can quickly compare drivers and vehicles to identify where our leakages are.

## The result: significant improvements in efficiency and productivity

More efficient workflows, reduced admin, better vehicle maintenance, improved productivity and reduced costs. All stakeholders know exactly what is happening with all aspects of our fleet, and are alerted of everything important for full visibility.

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Our team completed significantly more jobs whilst reducing their total distance travelled, leading to undeniable operational efficiencies and noteworthy cost reductions. We benefited from increased holistic control over our fleet, and now truly understand our costs and how to optimise our fleet.

**Cartrack MiFleet**

**Fleet Admin Made Easy**



**"We developed MiFleet because we know that it is impossible to optimise a fleet without streamlining its administrative backbone"**